

# Systems Strengthening



*Community  
Inclusion for  
Development*

## About Us

Tunaweza Organization is a leading systemic civic advocacy organization which was established in the year 2017 and officially registered 25<sup>th</sup> March, 2020 with the registration number ooNGO/R/1012. It is envisioned on realization of a **Community Inclusion for All**. The mission is to **Strengthen Community governance and accountability systems through Participatory Monitoring and Evidence of Change**.

Our remit is to influence cross---sectoral systemic change through social accountability initiatives on areas around human rights, governance and development. In achieving that, four programmes were envisaged; the Social Service Governance Programme (SSGP), Human Rights and Social Protection Governance Programme (HSGP), Civic Engagement and Democratic Governance Programme (CDGP), and the Environment and Economic Governance Programme (EEGP).

These programmes were essentially designed to complement efforts attested in number of global, regional and national policy frameworks. Ranging from the National Development Plan 2025, Sustainable Development Goals 2030 (SDGs) and the African Union 2063 Agenda.

In the course of implementation, the programmes engage rights holders, duty bearers, policy makers and oversight bodies. Such a diverse engagement ensures systemic actions and sustainability for a better future

No.Programmes	Goals	Respective SDG
1 Social Service Governance Programme(SSGP)	Promote public social service delivery systems	Goal 3, 5 & 6
2 Human Rights and Social Protection Governance Programme(HSGP)	Promote human rights and inclusive social protection systems	Goal 1
3 Civic Space and Democratic Governance Programme(CDGP)	Promote civic space and democratic governance	Goal 16
4 Environment and Economic Governance Programme(EEGP)	Promote sustainable environment and economic governance	Goal 2, 8 & 13

## Values

Tunaweza adhere on five core values in accomplishing its vision, mission and functions.

**Equity:** Tunaweza is an equity observing organization. Thus, all groups of the society, especially disadvantaged groups and individuals are given opportunity to recruitment, promotion, decision-making and the like.

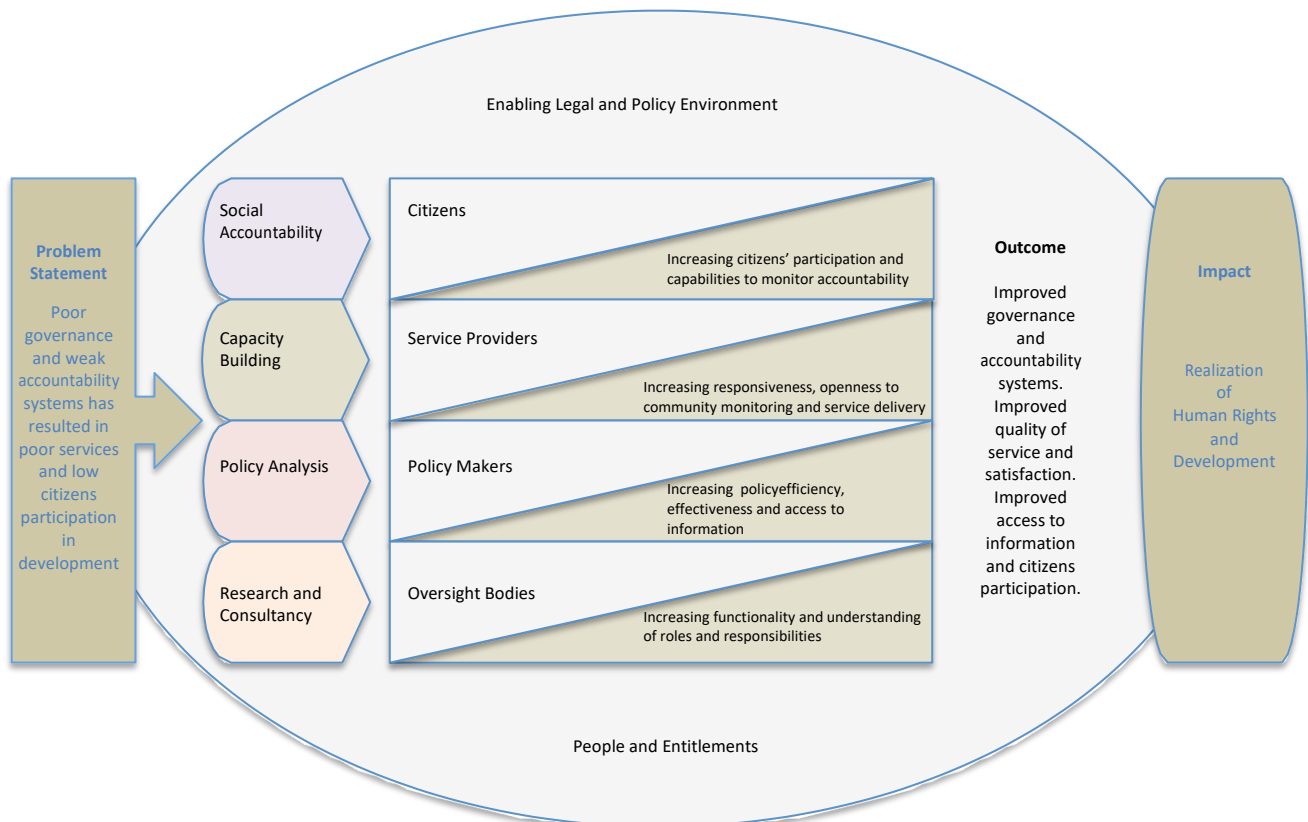
**Quality:** In discharging its mandate, Tunaweza observe quality in all programme pursuit by insuring that standards are adhered to, and quality control mechanisms are institutionalized and sustained.

**Integrity:** In all its undertakings, the board, management and staff team uphold and observe professional ethics, trustworthy, honesty and human dignity.

**Partnerships:** The organization works very closely with various stakeholders both within and outside the country who includes staff, government, development partners, NGOs, CSO groups, service providers and communities.

**Accountability and Transparency:** In making decisions and implementation of all activities, Tunaweza staff and management observe openness, team-work, participation, liableness and answerability.

## Tunaweza Theory of Change

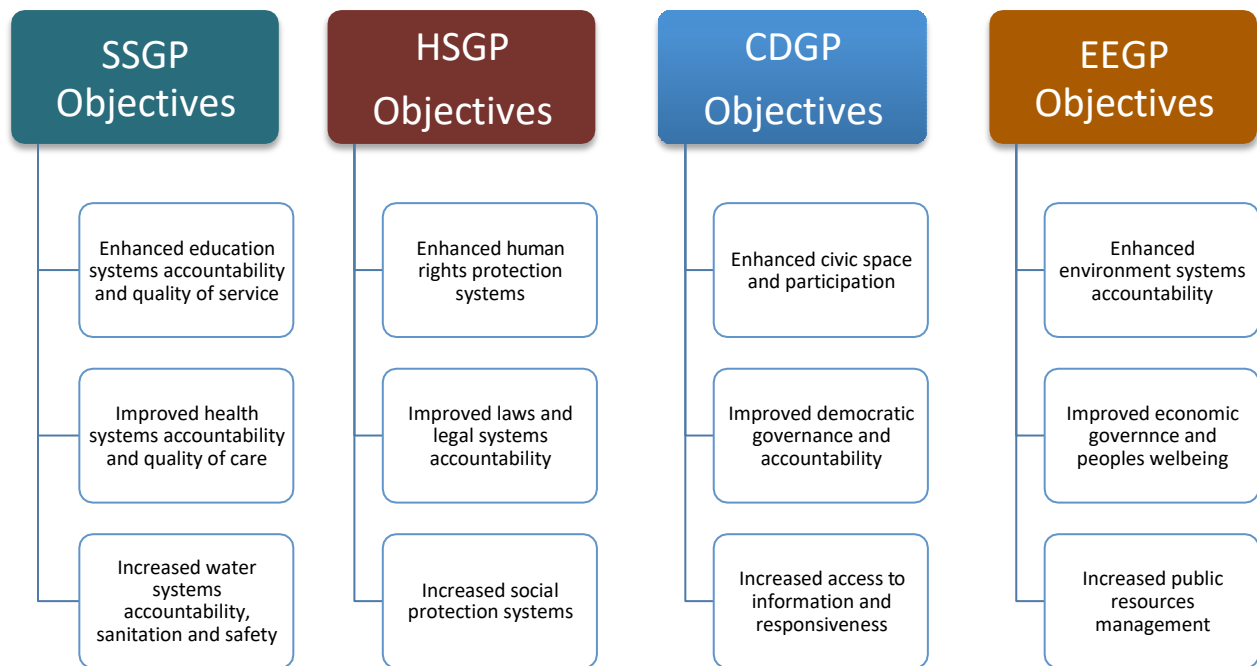


# Aspirations

Any organization, whether profit – making or not, has to realize a given end. Tunaweza, in particular envisions in ensuring “**Community Inclusion For Development**”. The vision entails optimal realization of human rights. Its design aspired by the existence of human race, the people. Conceptually, the existence of being depends on the realization of human rights – the entitlement one has by virtual of his/her dignity. Tunaweza believe that “people” through well-defined and sound systems may prevent human development problems from happening, leave alone solving existing development challenges.

To live up into organizational belief, thoughts were invested to produce a robust pathway which tasks Tunaweza to contribute in development by “strengthening Community governance and accountability systems through participatory monitoring and evidence of change”. The mission is therefore carried by four ultimate goals; promote public social service delivery systems, promote human rights and inclusive social protection systems, promote civic space and democratic governance, as well as promote sustainable environment and economic governance.

## Programmes



Tunaweza programmes embrace human rights perspective in undertaking evidence – based advocacy through social accountability interventions. The activities lay under the four programmes inclined in each department. By employing different social accountability approaches, Tunaweza implement these core programme elements. The approach enables citizens to participate in, and eventually take ownership of the social accountability initiatives to sustain programmes. Each programme strategically creates partnerships with international and national

institutions; including ministries, agencies, CSOs and networks in order to better identify and serve programme beneficiaries.

#### Social Service Governance Programme (SSGP)

Tunaweza seek to promote public social service delivery systems through interventions in three public social service sectors of education, health and water. The programme works to enhance education systems accountability and quality of service, attribute to improving health systems accountability and quality of care, and ensure an increased water systems accountability, sanitation and hygiene.

#### Human Rights and Social Protection Governance Programme (HSGP)

We believe in the state that protect human rights and dispense services by abiding into laws. In the furtherance of such conviction, the organization promote human rights and inclusive social protection systems by advocating for increased citizens engagement in law making processes and improved justice systems. It also contributes to improvement of social protection systems by influencing public actions to address risks, vulnerability and chronic poverty. Reviews of policies and strategies are conducted in order to forge advocacy strategy for promoting efficient labour market, diminishing people's exposure to risks, and enhancing their capacity to manage economic and social risks, such as unemployment, exclusion, sickness, disability and oldage<sup>1</sup>.

#### Civic Space and Democratic Governance Programme (CDGP)

Civic space and actions flourish well in strong democratic systems. A sound democratic system provides ample space for citizens' engagement and participation. It is so precise to say all meaningful development frameworks results from well-defined democratic systems and broad engagement of citizens. Thus, development depends on a state of democracy and accountable processes. The programme work to ensure democratic processes are part and parcel of lives of all people in Tanzania and that; there is a continuous creation of democratic opportunities for youth, women, Children and People living with disabilities.

The programmes conduct studies and scale down large findings to smaller strategic advocacy activities to better craft interventions based on target groups and improve message clarity. The successful combination of analytical findings and citizen's voices build a more strategic action for change. Intervention activities are tailored to appropriate target broad spectrum of citizens and existing structures such as community meetings, village and ward councils, council boards, councilors, and council management teams. At central level, the programme work with institutions, ministries, parliamentarian portfolio committees, National Election Commission and the office of political parties registrar.

#### Sustainable Environment and Economic Governance Programme (EEGP)

Experience demonstrates that management of public resources and economic wellbeing sail together while the environment is a twofold determinant of the two in realizing better life. They are interdependent because improvement in the economy is determined by state of public

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<sup>1</sup>[www.adb.org/social-protection.pdf](http://www.adb.org/social-protection.pdf)

Resource management. The environment plays two roles in the two; as a source of resources and as resource to both. The state of the economy and resources is determined by how sustainably the environment is governed. Thus, the design of Environment and Economic Governance Programme considered a robust promotion of sustainable environment and economic governance systems.

Tanzania is an economic independent country by constitution. Since independence the Nation has from amongst many pillars considered the economy as the main tool to promote social change, leave alone political endeavors. The country transformed itself from state owned economy to mixed economy. Although, freshly the private sector has taken the driver's seat of the economy, the state still commands some of potential drivers. Its mandatory involvement has impact on economic systems and governance. The involvement of the government in economic processes requires a sound system and responsive governance. Without which, there may not be harmony between the two interdependent parties; the private sector and government. In order to prevent avoidable risks of messing up the economy, systemic action from multiple actors is a must.

Tunaweza, particularly, has set a strategic call of action in addressing economic systems accountability to complement efforts of the government in seeking continuous improvements. The programme monitor the status of national economic condition, sources of revenue, public expenditures and developments in the private sector.

A special focus would be on agriculture. For many years and many reasons, agriculture has been the main economic drive in Tanzania. This alone makes it vulnerable to economic systems and governance; it cut across to so many benefits of the economy including systems for poverty alleviation, creation of employment, stimulation of businesses, and sustenance of peace and security.

The programme strongly advocate for improved agriculture planning and budgeting processes and monitor its multiplier effect towards public social service sectors. The interventions also monitor performance of value addition, effective and efficiency use of agricultural resources so as to bust up economic condition of citizens.

It is from this school of thought, Tunaweza plans to devise environmental initiative on governance perspective. The programme asses the governing laws and policy frameworks in order to advocate for improved systems and sustainable environment in the country.

## Advocacy

Creativity and innovations changes attitudes and behaviour. Actions follow the trail and so does change recur. Tunaweza understand that these attribute happens when the atmosphere is favorable, thus invest in continuous art of creativity and innovations in its approaches in order to impact change in systems and people.

The organization considers four approaches aboard; the Social Accountability Intervention, Social Networks, Research and Policy Analysis.

## Impact

Tunaweza work under four key programme areas. Programme reporting and management are organized through each programme departments. All reports adheres to MEL Framework, all outcomes from programme areas are captured, tabulated and results are documented throughout the implementation period. Documentation starts from weekly reports, monthly reports, quarterly reports, mid and annual reports; other reports are careful stored for further reference and advocacy.

## Partnership

Strategic partnership is a global call manifested by SDG 17. At Tunaweza this is a critical success area that requires holistic consideration, creative and innovative ways to fund and network the organization.

## Governance

### Board of Directors

For the organization to be governed effectively and efficiently, and to successfully achieve its programatic goals, there must be a strong oversight system. Tunaweza has put in place a governing organ; the Board of Directors made of seven vibrant individuals.

### Organogram

The structure adopts the Chairman – Executive Director – Head of Programmes – Programme Managers mode in its chain of command. Tunaweza central administration is responsible for strategic decision making, while most of other decisions are made at the lower levels. In this respect, the staff performs the programme functions with assistance of administrators.

The organization decision-making process follows meeting structure, ranging from Departmental to Board of Directors meetings through management meetings. In all these meetings staffs are represented.

Exceptionally, the Tunaweza structure portrays good governance, and is geared towards attainment of the core values and achievement of organizational objectives.

Organizational Organoqram

